

D7.1 Analysis of Market Trends and Practices in Collaborative Production Engineering and Co-creation

CBS

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| Abstract | Report D7.1 Analysis of Market Trends and Practices in Collaborative Production Engineer and Co-creation is an outcome of Task 7.1, which creates an overview of existing market trends and practices dealing with collaborative production across Europe and internationally. The report provides a review of co-creation practices and case studies within current industry practices, and regarding consumer driven customisation and prosumerism. More specifically, the analysis sheds light on the history and spread of community approaches to makerspaces and fab labs; the common processes, practices and tools used in similar makerspaces contexts (hackerspaces), and their suitability along with relevant key success and failure factors. The analysis provides a set of guidelines on how to apply co-creation and open-innovation methodologies on key iPRODUCE concepts, together with an overview of how local stakeholders and communities can be involved and activated. | | |

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Executive Summary

Deliverable D7.1 Analysis of Market Trends and Practices in Collaborative Production Engineer and Co-creation is an outcome of Task 7.1 of the iPRODUCE project. This task has led to the development of the present report that creates an overview of existing market trends and practices dealing with collaborative production across Europe and internationally.

The report starts with a review of best co-creation practices and case studies within industry practices, regarding consumer driven customisation and prosumerism. More specifically, the analysis carried out sheds light on the history and spread of community approaches to makerspaces and fab labs; the common processes, practices and tools used in similar makerspaces contexts (hackerspaces), and their suitability along with relevant key success and failure cases and factors that might have contributed to them. The analysis provides a set of guidelines on how to apply co-creation and open-innovation methodologies on iPRODUCE key concepts, together with an overview of how local stakeholders and communities can be involved and activated. The deliverable further offers an overview of how policies, regulatory and operational factors together with related initiatives and support actions can have major implications on initiatives of similar nature. The emergence of Blockchain and cryptocurrency are clear developments that might come to transform the market in the coming years. The work carried out in the task also provided an overview of current and upcoming technologies that might impact the consumer-driven sector, with aspects of applications facilitating 3D scanning for production being one clear example.

The report introduces the market trends and practices influencing collaborative production, covering user-driven initiatives, shedding light on the history behind the growth of fab labs, makerspaces, and hackerspaces, and how they have developed in the past few decades. This can help the reader place the various elements together and understand the context in which change is happening in the area.

It then proceeds to create a better understanding of current trends, and presents concepts related to consumer-driven practices. Prosumerism, a concept where the producer and consumer are fused into one, is found to be a dominant aspect of many of the existing services and marketplaces supporting these practices. The growth of crowdfunding initiatives and fundraising platforms shows how community-led initiatives can lead to new and impactful solutions, disrupting the marketplace and creating new business opportunities. The market trends set the premise for the guidelines (method structure) to carry out co-creation and open-innovation methods to support the iPRODUCE solutions and platform successfully.

The report also performs an assessment of policies and regulatory aspects, including aspects of tokenisation and how they can affect upcoming user-driven marketplace developments, including the current top cryptocurrencies and more recently Non-Fungible Tokens (NFT) and how they perform in distinct fields. An analytic overview of existing and upcoming technologies is then used to show how they are used and their potential for local production in the consumer-driven sector.

The report concludes by providing a set of recommendations of how the aspects presented in the report can impact the customer goods sector, digital manufacturing, and how they need to be taken into consideration when developing the iPRODUCE service platform. The collection, interpretation, and synthesis of the analysis carried out in the framework of Task7.1 and detailed in this report builds an up-to-date knowledge base of relevant frameworks and models with a strong application potential to the specificities of creative approaches to local and on-demand urban production.



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List of abbreviations

| NFT | Non-Fungible Token |
|-----|-----------------------|
| IP | Intellectual Property |

- **CNC** Computerised numerically controlled machine
- CE Circular

Economy



1. Introduction

1.1. Background

The user-driven approach and the related open innovation paradigm have gained ground in recent years through the wide spread of design methods and design thinking approaches¹. Open innovation practices² have also expanded and are slowly settling as a more common practice within established industries. However, these approaches are experienced as costly and time-consuming, and require an open mind set to a collaborative process (Turkama & Kivikangas, 2016).

While larger industries tend to adapt in a slower motion, start-ups and other user-driven initiatives tend to adapt faster and 'test' themselves in the market through own investment, fundraising campaigns and accelerator programmes. At the same time, makerspaces and fab labs have expanded their reach. While initially dedicated to local hobbyists and smaller groups, in recent years they have become entrepreneurial sites, becoming more relevant in markets and business development, while also keeping the edge by integrating current and upcoming technologies to address new market opportunities (Hui & Gerber, 2017). In addition, and still according to Hui and Gerber (2017), people who believe in their ability to develop, manage and perform are more likely to become entrepreneurs.

Another aspect dealing with market practices relates to those of social entrepreneurship, which has been defined as processes that catalyse social changes through a combination of resources (Montesano Montessori, 2016). Furthermore, as technologies and related solutions in various fields keep evolving, a number of aspects have a determinant impact on the markets and user-driven initiatives. From an economic perspective, the types of new models bring opportunities and challenges that lie within the uptake of Blockchain systems, cryptocurrencies and non-fungible token (NFTs).

Consequently, new business models that cover the breadth of existing and upcoming market opportunities need to accommodate a degree of flexibility, which needs to be supported by fast adapting policies and legislations.

1.2. Objectives of the deliverable 7.1

The overarching objective of this deliverable is to provide an overview of existing market trends and practices dealing with collaborative production. This deliverable is directly related to Task 7.1 of the iPRODUCE project, which investigated various elements that together account for different aspects that need to be considered in the context of the project.

The analysis looked at the spread of community approaches into makerspaces and fab labs and identified the common tools and practices that are used in similar contexts. The degree of relevance, the feasibility and fit, along with methodologies that are used in applying these approaches and concepts in different contexts were assessed. In conjunction, the analysis aimed to shed light on the stakeholders directly involved with makerspaces and fab labs and to investigate their role in the application and success of such concepts in the maker culture. Another objective of this task was to analyse relevant new technologies, trends and support actions, and to explore how policy and regulation can have a significant impact on the adoption and operationalization of these key concepts within (and hopefully beyond) the iPRODUCE context.

¹ More information about Design Thinking in deliverable *D2.4 Report-on-co-creation-and-open-innovation-methods-for-social-manufacturing* ² Ibid.



1.3. Structure of this report

Following this introduction section, the second section of this report presents the market trends and practices influencing collaborative production, the spread of community approaches to makerspaces and fab labs, while covering the structures, market and business models aspects involved in products emerging from user-driven initiatives, whether emerging or not from fab labs or makerspaces. These sections also covers the roles of direct and indirect stakeholders and communities in collaborative production initiatives.

The third section covers policies, regulatory aspects, support actions and related initiatives and how they impact the user-driven production sector.

The fourth section gives an overview of existing and upcoming technologies, how they are used and their potential for user-driven initiatives, including aspects of tokenisation and how they can affect upcoming user-driven marketplace developments.

The fifth and last section of the reports provides a set of recommendations of how the aspects presented in the report can impact the customer goods' sector, digital manufacturing, and how they need to be considered when developing the iPRODUCE service platform.

1.4. Methods used

The development of this deliverable is based on systematic literature reviews that were catalogued, including both a description and key relevant aspects related to the respective task objectives. Multiple sources (spanning beyond purely academic sources) were identified and used, and continually updated as to present the most recent values with the submission of the deliverable.

The work started with a thorough literature review through Google search towards academic articles looking for topics such as 'makerspaces + entrepreneurship', 'community driven markets', 'collaborative production', 'user-driven entrepreneurship'. From within the search results, 100 articles were selected as core peer-review academic resources. The research then extended to include business and related blogs and magazines as well as institutional websites discussing and presenting the selected topics. The initial research shed light on key related topics within user-driven trends and practices, which led to another search towards the topics of 'prosumerism', 'cryptocurrency', 'user-driven production + policy'; 'user-driven production + legal framework'; 'user-driven production + regulatory framework', 'manufacturing technologies', 'upcoming manufacturing technologies', 'user-driven + technologies'. Another set of resources were identified and added to the initial reviewed articles and used in the analysis, which combined builds the core references of this report (an example of query from the analysis process can be seen in *Appendix 1*.

The research covered available information (historical and market perspectives of collaborative production, co-creation practices, and case studies with a preference to industrial cases). After the collection of the preliminary and follow-up material, the deliverable evolved with an in-depth analysis, interpretation, and synthesis to create this knowledge base of relevant and applicable frameworks and models. Applicability was tested with peer reviews articles and by avoiding jargon where applicable and including practical and fitting information to facilitate the reading and use of this report. The cMDF partners also provided some of the online resources presented in the report, helping demonstrate an



up-to-date industry perspective. A word query of the top 300 words within the research files are shown in figure 1.



Figure 1: Word cloud from the research files.

"Developing an entrepreneurial makerspace goes beyond inviting people with entrepreneurial goals. It involves creating opportunities offline and online to develop skills and self-efficacy in a range of entrepreneurship tasks, from manufacturing to marketing" (Hui & Gerber, 2017, p. 2028)



2. Market trends and practices dealing with collaborative production

In order to identify, present and understand the existing market trends, it is important to first present the historical spread of community approaches, makerspaces and fab lab spaces that have driven collaborative production.

Collaborative production has a dynamic nature and is primarily driven by groups of people sharing interests and expertise. These groups are commonly gathered in fab labs, maker, and hackerspaces across the world. As of 2021, there are 381 fab labs spread all over Europe, the majority of which based in Italy (87), Spain (37) and France (113)³. In the rest of Europe, the average is less than 10 per country. Most of the fab labs have a specific area in which they offer services. Many of them also have an educational focus and are the result of a collaboration with the local school or university.

The definition of a makerspace as "an intersection between constructivism, constructionism, collaborative learning and problem-based learning" (Dousay, 2017) helps understand the drive and the processes that take place in such spaces. There are many and very different makerspaces, but common to all is the possibility to produce some sort of a physical or digital product, whether it be a bookcase or an app. The fab labs and makerspaces in Europe have a wide variety of formats and sizes. However, the framework for all of them is innovation and co-creation as described in deliverable D2.4 - Report on Co-creation and Open Innovation Methods for social manufacturing.

Processes of creativity and innovation are key towards the *make* culture, linked to that of craftsmanship. However, "contemporary maker culture is less focused on the acquisition of a set of specific craft skills over a long period of apprenticeship, and more concerned with a general approach in which anyone with access to the right tools and resources can create" (Marsh et al., 2017, p. 7; Schrock, 2014) and produce whatever they can plan or design.

Shanshan (2016) describes three periods for makerspaces: the embryonic, the transition and the outbreak. The embryonic period is describe as being from the 1870s until 1970s and include the start of the Ladies Social Society in 1873 where the focus was on knitting, quilting and sewing. The transition period was characterised by having libraries creating children's focused departments with outreach programs. Most of the makerspace/ creative space history is based in museums and libraries initiatives. However, in the 1960s, the first hackerspaces formed from within the hippies' counterculture in the western world.

This continued with the launch in January 2005 of the first MAKE Magazine⁴, facilitating the dissemination of the Maker Movement from the USA to the rest of the world. Furthermore, the Make:Books⁵ publishing company also helped the publication of books on physical computing and related maker topics. Currently, Makerspaces have spread all over the world and still have a significant role in libraries. However, within the last 5 years it has spread from a DIY and educational purpose to become more commercial, although keeping the scope about creating collaborations and sharing knowledge (Moorefield-Lang, 2015). The outbreak period, in which we are currently, started in 2011 (Yu, 2016) with the broader widespread of makerspaces and fab labs and their establishment as desired and feasible services in society.

⁵ https://www.makershed.com/collections/make-books-print



³ https://www.fablabs.io/

⁴ https://makezine.com/

Another related concept to those of makerspaces are hackerspaces, community-driven physical spaces where people can share knowledge and help each other develop different things (Smith & Light, 2017; Williams & Hall, 2015). This is very much aligned with the fact that a makerspace is defined as an open community centre where groups with shared interests, "often in computers and machining and so on can meet, socialise and collaborate" (Abdullahi & Dewa, 2020, p. 1606).

The first acknowledged hackerspace was established in 1981 in Berlin and was called the Chaos Communication Club (CCC). Later on, there were several hackerspaces formed and according to the hackerspace Wiki, as of April 2021, there are 2413 hackerspaces registered across the world⁶. In the transition period, makerspaces started blooming primarily in universities and libraries. Hackerspaces are defined as "community-operated physical places, where people can meet and work on their projects" (*HackerspaceWiki*, n.d.).

Hacker and makerspaces are interconnected and share many of the same principles and approaches to playing, working and learning (Williams & Hall, 2015). Schrock indicates that "Hacker and makerspaces arise from grassroots networks through a shared interest in maintaining a semipermanent space for solo and collaborative work" (Schrock, 2014, p. 1). However, there are some crucial differences such as the fact that making is more concerned with the ongoing process and the satisfaction that comes from it. However, hacking can be described as strategic to bring differences together and explore specific opportunities and problems in various systems (Allen, 2017).

Another important note is that many makerspaces have a focus, such as producing crafts or a technological angle. Makerspaces focusing on multiple possibilities are not necessarily the most common, with only a few offering the wide range of production, which includes metal, wood, 3D, and electronics workshops.

Given the challenge of conceptualising the notion of 'community', there is no standard model for a community makerspace; rather, we are required to acknowledge there is a wide variety of spaces that operate according to their own sets of principles, which consequently define their own community culture. In both hacker and makerspaces, entrepreneurial and self-governing aspects are highlighted in the literature, illustrating how these communities are redefining social and economic aspects in the 21st century (Abdullahi & Dewa, 2020; Allen, 2017; Ensign & Leupold, 2018; Grimm et al., 2013; Hui & Gerber, 2017; Richterich, 2020; Rosa et al., 2017; Seo-Zindy & Heeks, 2017).

2.1. Consumer-driven customisation & prosumerism

The term *prosumers* has been earlier defined as a group of individuals who produce and consume by themselves (Qi, 2004). More recently, this definition together with others (Chandler & Chen, 2015; Cova & Cova, 2012; Darmody et al., 2017; Eckhardt et al., 2019a; Halassi et al., 2019; José Planells, 2017; Lang, Botha, et al., 2020; Lang, Dolan, et al., 2020) has been broken down into specific types of prosumers (Lang, Dolan, et al., 2020) as shown in Table 1.

These distinct categories describe the various types of prosumer sections and how they perform differently within the customer-driven customization sector (DesAutels, 2011; Fox, 2018; José Planells, 2017; Kotler, 1986; Morreale, 2014; Pitt et al., 2006; Ritzer, 2014).

⁶ https://wiki.hackerspaces.org/List_of_Hacker_Spaces



| DIY | Self-service | Customizing | Collaborative | Monetized | Economic |
|---|--|---|--|--|---|
| prosumers | prosumers | prosumers | prosumers | prosumers | prosumers |
| Prosumers who perform entire tasks for their own use and consumption | Prosumers who perform partial self- service tasks, often through technology | Prosumers who personalize and customize their own products and services | Prosumers who create value that is accessible to others through a non- commercial third party | Prosumers who create value that is accessible to others through a commercial third party | Prosumers who receive formal incentives from a commercial third party when creating value for others |

Table 1: Prosumer Types according to Lang, Dolan et al.

When entering the area of prosumerism and consumer driven customization, it is important to take a step back and look at the experience economy (Pine & Gilmore, 1998). Mass production has for many years given consumers the same choices worldwide, and consumers have gone from accepting mass-productions to expecting much more with the customer journey. The experience of a purchase has become a unique part of the product leading consumers to question: Was it easy to purchase? Was the personnel nice? Did they add something extra to my package? Did it arrive fast?

The trend is that consumers want their goods to be accessible from the home via the internet and the delivery should be fast and smooth. That was what made the whole experience a crucial part of the product in the beginning of e-commerce. If the product were not bought online, it would be the service experience and the ambience that was a big part of the decision of buying.

Now these experiences are no longer unique, and consumer expect even more from their shopping (or production) experience. Fast delivery and a little extra is no longer enough; consumers now also want to have some kind of say about the design. It all starts from the experience economy, which can be traced back to Walt Disney (Pine & Gilmore, 1998).

Back in the 1970s, the traditional service industries struggled in competing for the same customers and therefore had to start differentiating themselves on the service and the experience of eating out. This experience aspect was picked up very early by various companies, such as Nike, where they started giving the consumers extra experiences and, e.g., making online communities for runners. It evolved from being 'just shopping' to be shoppertainment (*Shoppertainment: A Wave of Change for the Retail Industry*, n.d.).

As earlier stated:

"But this doesn't mean that experiences rely exclusively on entertainment; entertainment is only one aspect of an experience. Rather, companies stage an experience whenever they engage customers, connecting with them in a personal, memorable way" (Pine & Gilmore, 1998, p. 03).

Now, even more than before, due to environmental concerns, among others, the new experience economy where customization and responsibility of products and producing local in small bulks has become *the little extra*. Here, makerspaces will be able to play a large part in order to scale up locally



and still deliver the best service, by making the mass production a local customer experience, while still offering competitive prices through the omission of value chain stakeholders. This process also creates an impact on waste, avoiding some products to be developed in mass scale, where some end up never being consumed.

2.1.1. Aspects impacting success and unsuccessful initiatives in consumer driven customisation

Within the consumer driven customization, it must be highlight the growth in mass-customisation, where big brands, from computers companies to sports apparel, offer opportunities of customising their products before the purchase (Freudmann, 2020). Online offers facilitated various types of mass customisation, from a computer to cars. An early example was the use of 3D interfaces to help people customise certain products. These services often used specific software plugins that enable the features required for such interactions. However, the speed of technology can sometimes jeopardise functionalities and plugins can become fast deprecated, compromising the use and creating damaging perceptions to the service or brand. Therefore, a key factor when developing platforms or online services deals with required updates and the early choice of more stable and reliable programming languages, providing more longevity to the platform and service offered.

Following the description of different types of consumers from Table1, we present in Table 2 factors that might impact success or failure of solutions in these contexts:

| | DIY prosumers | Self-service prosumers | Customizing prosumers | Collaborative prosumers | Monetized prosumers | Economic prosumers |
|---------|--|---|---|--|---|---|
| Success | Easy access to locations & tools Great network | Good and reliable interfaces, access to production | Good and reliable interfaces | Access to large network, easy & fast exchange of information | Reliable interfaces and active network | Trust and frequently accessed platforms |
| Failure | Broken machines or services not working properly | Deprecated plugins; too many steps to complete task and unclear information, Etc. | Deprecated plugins; too many steps to complete task and unclear information, Etc. | Inactivity or not enough 'community' – questions or suggestions are left unanswered, etc. | Too costly Value exchange is unclear Poor interface, etc. | Lack of control over brand, platform information clashing with service offer, etc. |

Table 2: Factors impacting customer-driven initiatives

A key example of successful user-driven initiatives was the Covid-19 related production of PPEs, where different sets of stakeholders including makers, doctors, makerspaces, came together to fill in the gap of the supply chain due to the disruptions caused by the pandemic⁷. The open source aspect observed within the maker community is also a key factor to this success, as the cross-collaboration and sharing of ideas and tools is well appreciated, while opportunists might be pushed aside⁸.

⁸ This comment was part of the discussion from the *iPRODUCE* online event | The social manufacturing paradigm: co-creating with manufacturers, maker spaces and consumers



⁷ https://www.bos-cbscsr.dk/2021/01/21/innovating-under-pressure/

Another key aspect in user-driven approaches can reflect how makers can contribute to several aspects of circular economy (CE). By having a hands-on approach to making, and the known network, makerspaces can lead CE initiatives and gain an active role in the repurposing, upscaling and recycling in the urban environment.

While big sports companies have been working with consumer driven customisation, offering customers to customise their shoes by changing designs⁹, etc. other smaller companies have also followed this strategy as the success case of consumer driven customisation of *PYK Copenhagen*. This small sustainable company produces customized children's shoes where a child can design the shoe from home – so avoiding over production; most of the products are produced on demand. While the production is currently in Portugal, other opportunities of local production are opening, meaning these shoes could be produced even closer to their end-customer. Businesses as such could have a great advantage in producing locally, saving on transport and waiting time, besides ensuring the close connection to the end-user that can also facilitate take-back models for recycling and upcycling. Within the recycling and upcycling theme, big market players are playing a role, such as the ones seen in the fashion and furniture industries. H&M provides a voucher to clients who bring their us ed clothing (Recycling and Upcycling - H&M Group, n.d.), IKEA allows consumers to sell back their old furniture to the IKEA shops (Ikea to Buy Back Used Furniture in Recycling Push - BBC News, n.d.). These initiatives bring value to the customer and the brand, while also opening further opportunities for local production and customisation using returned products and increasing the life of the materials.

2.2. Community led approaches – Crowdfunding: a new set of stakeholders

A key set of supporting technologies for user-driven innovation deal with crowdfunding platforms (see Table 3). As makerspaces and fab labs spread across the world, developing ideas into actual products became a reality. In the 2000s, the increased development and uptake of social media services (Clay Shirky, 2008) further facilitated through the growth of community led fundraising online platforms and other market oriented solutions, allowed small producers to bring their ideas to the market (Agrawal et al., 2015; Darmody et al., 2017; Eckhardt et al., 2019b; Ordanini et al., 2011). In this scenario, customers become investors, as their financial support allows for the actual production of a product – now on demand. Through these platforms, most products just have a prototype or detailed concept developed, and through the backing of the 'crowd', these products are produced in either small or large numbers, depending on the demand.

Crowdfunding started from within the creative and art-led communities and gained ground through adjustments in the regulatory processes, which facilitated the crowdfunded investments (Agrawal et al., 2014). In this context, there are two key sets of stakeholders: funders (or backers), those who financially support the product; and creators, who initiate the project idea.

While in other market platforms, designers had to create the project before putting it for sale, with the crowdfunding opportunity, this process was reversed, and now the product was only going to be produced if there was a market interest.

https://www.vans.com/custom-shoes.html



⁹ https://www.nike.com/nike-by-you

2.2.1. Fundraising platforms

Regarding practices impacting community led approaches, fundraising platforms stand out, as they can facilitate makers, SMEs, designers, inventors, etc. to raise funds to not only create a proof of concept, but also to widely commercialise and kick-off a whole business proposition. Crowdfunding has been described as a "collective effort by consumers who network and pool their money together, usually via the internet, in order to invest in and support efforts initiated by other people or organizations" (Ordanini et al., 2011, p. 1).

Fundraising platforms started becoming popular in the first decade of 2000, with the launch of Kickstarter in 2009. Since its launch, a number of other platforms have joined the market, offering diverse focus and opportunities for various areas.

Regarding these platforms, there are two distinguishable business model formats: the investment and the reward/donation based. While in the investment format, funders might receive monetary benefits, in the reward/donation format, funders obtain a product or support a cause (Belleflamme et al., 2015).

The interesting business aspect of these platforms deals with a proof of concept for the value proposition, through a tested market demand. By launching a campaign to produce 'an idea', it allows for designers, makers, companies to not only test the idea, but also learn, through the interaction with the backers, about possible needs and requests, that can improve the idea and consequently the product to be produced.

Table 3 provides an overview of a selection of fundraising platforms.

| Market Overview | Name | Description |
|---|-------------|--|
| Most popular | Kickstarter | Founded in 2009, has raised over 4.6B in backed projects through the platform. |
| Best overall according to Investopedia | FundRazr | Founded in 2009 has raised over \$200M – provide different fundraising models |
| Best for Creative Projects | Patreon | Founded in 2013, have raised over \$2B to their creators. |
| Best for Businesses | Wefunder | They have raised over \$5 billion in venture capital for their startups, have funded over 500 companies. |
| Best for Going to Market | Indiegogo | Founded in 2008, has raised over \$1B in campaigns to over 800K ideas |
| Best for No Fundraising Deadline | GoFundMe | Founded in 2010 and has raised over \$9B in donations |
| Best for Social Causes | Chuffed | Founded in 2013 in Australia, focus in helping humanitarian related causes. |
| Helping companies raise capital | Fundable | Founded in 2012, it has raised over \$615M in funding for companies |
| A community-backed | Ulule | Founded in 2010 and has brought over 30K |

Table 3: Overview of fundraising platforms¹⁰

https://www.thinklions.com/blog/the-5-best-kickstarter-alternatives-for-app-startups/



¹⁰ https://www.investopedia.com/best-alternatives-to-kickstarter-5081260 https://www.merchantmaverick.com/kickstarter-alternatives/

| Market Overview | Name | Description |
|---------------------------------|-------------|---|
| incubator | | projects to life |
| Pitch platform for investors | PitchLions | Requires a membership fee to become a member and pitch your idea. |
| Equity crowdfunding platform | Crowdfunder | Over \$160M investment commitments |

2.2.2. Market trends and practices in user-driven contexts

Regarding market trends, processes, structures practices and tools, there is a vast number of resources and a huge growth in how they appear and get popular in the market. Social media platforms support this process, being the quick and broad outlet for disseminating these services.

One of the key market trends and practices in the sector is the growth of single-entry platforms, which work as supporting digital tools, providing visibility and access to local resources where the design, development and manufacturing can be carried out. These platforms connect different sets of stakeholders, amplifying the reach of the market beyond the physical constraints where only people who would actually see or know about these spaces would have access to them.

Table 4 presents a list of existing platforms illustrating this trend and offering a vast array of services or digital tools impacting collaborative production. Among the list, there are examples of user-driven furniture customisation, which is relevant to the iPRODUCE context as it is a sector being addressed by at least two of the cMDFs, have now been picked up and integrated into a larger market offer. Some other of the listed platforms deals with electronics and other types of production, therefore relevant for all the cMDFs from the project.

Table 4: Market Trends supporting current practices: Platforms connecting ideas to production, customising mass production

| Name & URL | Company Location / Area | Description |
|--|-------------------------------|---|
| Quirky https://quirky.com | New York | Allows to submit an idea, patent, prototype, or actual product to the platform and if it gets chosen, the product will undergo further design, development, prototyping, testing, manufacturing, and distribution. In addition, Quirky will pay the maker every time someone buys the invention. |
| Sketchfab <i>https://sketchfab.com</i> | Paris | Allows anyone to publish and find 3D content online. With a community of millions of creators who have published millions of models, they are the largest platform for immersive and interactive 3D. Additionally, their store lets buyers and sellers transact 3D models with confidence using a real-time viewer and model inspector. |
| Participatory City http://www.participat orycity.org http://www.participat orycity.org/open- | London | Allows the residents of the London Borough of Barking and Dagenham to build networks of people in order to co-create a "practical participatory ecosystem". |



| making-society | | |
|--|--|---|
| Open Electronics https://contest.open- electronics.org | Italy | Supports the development, hacking and playing with electronics; sharing of open projects to create products. Their mission is to become an Open Source hacking site of reference with ideas and feedback aimed to enrich the community. |
| Knowle West Media Centre https://kwmc.org.uk | Bristol | Supports people to make positive changes in their lives and communities, using technology and the arts to come up with creative solutions to problems and explore new ways of doing things. |
| Goldfinger https://www.goldfinge r.design | London | Focuses on the design and craft bespoke furniture and homeware for residential homes and many London businesses. Teaches marginalised young people the craft of woodworking as well as business and marketing skills, so they can progress into meaningful work. Offers craft courses and workshops. |
| Opendesk https://www.opendes k.cc | London | An online marketplace that hosts independently designed furniture and connects its customers to local makers around the world. Rather than mass manufacturing and shipping worldwide, they are building a distributed and ethical supply chain through a global maker network. |
| AtFab http://atfab.co | U.S. | Allows designing simple, durable, modern objects and facilitate how they are designed, manufactured, and delivered. Their furniture designs can be downloaded, locally fabricated by a global community of makers, and commissioned by private clients. |
| WikiHouse https://www.wikihous e.cc | U.K. | A digitally-manufactured building system that aims to make it simple for anyone to design, manufacture and assemble beautiful, high-performance homes that are customised to their needs. |
| Make Works https://make.works/ | E.U. Part of https://distribut eddesign.eu/ | Provides access to manufacturers, makers, material suppliers and workshops, making local manufacturing openly accessible. Their platform allows designers and makers to find manufacturers, material suppliers and workshop facilities in their local areas. |
| Inventables https://www.inventabl es.com | Chicago | Makes products that bring out the maker inside people. Key to this is simplifying the path from idea to finished product. 3D carving is the most effective and efficient way for people to bring their ideas to life. They offer everything necessary to make 3D carving easy and inspiring: powerful machines, intuitive software, and unique, beautiful materials. |
| FabHub https://www.fabhub.i o | London | A global directory of digital fabricators: makers, workshops, factories and manufacturers who offer a manufacturing service or services using digital fabrication technology. It can find a maker a digital fabricator who can make / manufacture / fabricate products that are designed for digital |



| | | fabrication, be it CNC cutting, CNC routing, 3D printing, 3D scanning, laser cutting — any technology where you supply a digital design (normally as vector artwork or cutting sheets) that numerically controls a digital manufacturing machine. |
|--|-----------------------|---|
| Open Design and Hardware Group https://design.okfn.or g | E.U. | A global network of makers, academics, designers and openness advocates who are working to build a community of practice around open design and hardware across paradigms, from product design to architecture to digital design and physical art. |
| Domestika.org https://www.domestik a.org/en/courses/107 9-introduction-to-cnc- router-furniture- design | Spain | Allows learning how to design and produce sustainable furniture: from a sketch to a CAD drawing and to the final piece. |
| LikeButter https://likebutter.com. au/ | Australia | A design and fabrication business owned and run by industrial designer Jem Selig Freeman and sculptor Laura Woodward. Like Butter has gained a reputation for its approach to design and fabrication that is based on flexible and lateral thinking, strong aesthetics and considered detailing, in order to achieve the simplest and most effective solutions for the project at hand. |
| Moormann Design https://www.moorma nn.de/de/ | Germany | Furniture online shop. |
| Panyl https://www.panyl.co m/ | US | Customises IKEA furniture. |
| IKEAhackers https://www.ikeahack ers.net/ | International | Hacks and transforms IKEA furniture. |
| Pretty Pegs https://www.prettype gs.com/ | Sweden | Knobs and legs for IKEA (or other) furniture. |
| Superfront https://superfront.co m/ | International | Custom made fronts fit for IKEA furniture. |
| Instagram | US, Facebook owned | Some makers use only an Instagram profile as their 'shop' |

2.2.3. Methodologies for the application of co-creation and open innovation in iPRODUCE in local and regional contexts

2.2.3.1. Baseline requirements

Co-creation, open innovation and design thinking, as described in deliverable *D2.4 Co-creation and Open Innovation Methods for social manufacturing*, can support some of the processes that will be executed through the iPRODUCE online platform and briefly described in Table 5.

The iPRODUCE platform offers a set of products such as matchmaking and Ricardian contracts that will facilitate the exchange among various stakeholders towards a collaborative production and opportunities for local manufacturing and exploitation of products.

However, in order to best deploy the concepts and tools that will be available from the platform, it is of extreme importance to highlight the upcoming growth of prosumerism, online services and the impact it has had in current market practices. To create a valuable marketplace for the various current and upcoming technologies and tools available, a strategy needs to be devised to explore how most efficiently to communicate the opportunities available from within the platform to the targeted stakeholders and communities.

| Co-creation | Open innovation | Design Thinking |
|---|---|---|
| Project/product/service emerging from a collaborative development with a group of different stakeholders | Products and services ideas are to be co-created with groups that do not necessarily work in the company or organisation that will develop or provide them | iterative design process that includes a set of phases in developing products and services |

Table 5: Co-creation and Open Innovation in iPRODUCE

Any platform requires a clear management strategy, defining how this management will be deployed and organised is the first aspect that needs to be clarified.

Therefore, the key aspects to bring the iPRODUCE concept forward need to focus on:

- Market competitiveness: create a detailed analysis of existing services as those presented in Table 4: Market Trends supporting current practices.
- Marketing & communication: develop a clear management and marketing strategy to run the platform in the 1st year the learnings from the first year should inform the following campaign strategies.
- Service and site maintenance: to keep the iPRODUCE platform relevant, the website and app need to be maintained, in not only how it runs, but also concerning customer service and support.
- Scaling up (new partners, products, etc.): develop a clear blueprint with a scale up plan for the service for the launch and 2 years forward, including touchpoints, stakeholders and services.
- Quality control: define how best to secure the quality of the service and the product to be delivered through the platform. The platform needs to run an evaluation after every completed agreement.



Besides these aspects, the developments in the regulatory processes and economy (such as those of cryptocurrencies and Blockchain) that might hinder (by social acceptance, large fluctuations, and low diversity within cryptocurrency investors) or facilitate (ease of use through smart contracts, no currency exchange, etc.) the future of collaborative production need to be considered and aggregated to the services to be offered accordingly.

2.2.3.2. Methods for local initiatives

In order to develop, maintain and expand a local community of makers, SMEs, larger companies, etc., the project partners need to organise local events with distinct purposes, where they apply co-creation tools and methods, such as those listed on the *iPRODUCE website* towards new products and services that can be facilitated through the upcoming iPRODUCE platform. Within the project timeline some of these communities are being formed through collaboration among local project partners, while throughout the project tasks new partnerships and exchanges are taking place, expanding local networks and broadening the opportunities for SMEs, makers, public and private actors. These collaborations among the cMDFs and local stakeholders are focusing on the production of actual products, taking advantage of local facilities, while also opening new horizons for new product developments in the future, as the external stakeholders become aware of the possibilities in collaborative production. Some of these events can be dedicated to:

- 1. Co-creating objects (such as Gamer Chairs, in this case, e-players, casual gamers and game development companies should be invited).
 - a. Develop concept prototypes
 - b. Develop working prototypes
- 2. Testing new products (such as 3D printed medical appliances, invite experts, casual and resistant users to test and give feedback).
 - a. Define key product value
 - b. Identify existing problems
 - c. Gather key points to be used to communicate the product.
- 3. Choosing new sets of project partners.
 - a. Organise a local challenge in the form of a short task to be solved. It can be run as a hackathon or competition where the local partner gets the chance to expand its network and assess local talents that could become future collaborators.

These methods can be combined as part of the aforementioned strategies.

2.2.3.3. Methods for International initiatives

In order to develop and maintain an international community of makers, SMEs, suppliers, companies etc., the platform partners need to organise cross-country campaigns and competitions with clearly defined purposes fitting with the previously defined platform development strategies. For these international collaborations, the platform partners can also apply co-creation tools and methods as those listed on the *iPRODUCE website* and in the upcoming platform. Some of these events can be dedicated to:



- 1. Developing international competitions.
 - a. Where the general public co-define a focus for upcoming competitions
 - c. For teams to cross-pollinize ideas towards a specific problem
 - d. Promote exchange of knowledge among cross-nationals
- 2. Testing new products (invite experts, casual and resistant users to test and give feedback).
 - a. Define key product value in different markets
 - b. Identify existing problems from various country perspectives
 - c. Gather key points to be used to communicate the product in distinct markets.
- 3. Choosing a set of new project partners,
 - a. Towards opening opportunities in other international markets beyond those already involved in platform.

These methods can be combined as part of the aforementioned strategies.



3. Policy, regulatory and operational factors

Regarding policy, regulatory and operational factors that can contribute to or counteract user-driven initiatives, various aspects need to be well thought out. For user-driven policies, there is a clear requirement of the involvement of different stakeholder groups (both those implementing the policies and those affected by them), groups belonging to distinct administrative sectors, combined with a closer coordination of existing policy tools.

3.1. Policy and regulatory factors

While intellectual property (IP) and patent regulations are designed to secure ideas and help the monetization gain based on them, they can also act as an impediment for innovation in related areas, primarily for user-driven initiatives, who might fall victims of large corporations, which might have the economic muscle to register, secure and monetise on novel ideas and concepts. Another aspect of IP relates to the economic aspect of registering a patent, which is currently cumbersome and expensive, and impacts how user-driven inventions are registered, unless they are attached to larger institutions or companies. The growth of Blockchain for the use of IP, such as in the case of Ricardian contracts and more recently, NFTs, might help counteract and better distribute the range of opportunities in this area.

Another aspect regarding policies deals with differences in political, social and economic scenarios among local, regional, country, European and international levels. From an international perspective, during the post-war, North America and Europe focused on public ownership, regulation and competition policy or antitrust. Despite the various international peculiarities, all of them focused on these policy instruments in different ways, however all with the goal to limit and detain the power of large corporations.

In order to support this goal but acting in a distinct way, countries have created actions to help SMEs and start-ups in the innovation field by providing financial support for these groups. In an international example, the European Commission has supported a number of user-driven projects and initiatives, providing financial support to boost and facilitate aspects related to entrepreneurship (European Commission, n.d.).

In the field of idea registering and related regulations, it is relevant to highlight that innovation and invention are related, but not identical as indicated by Audretsch:

"A patent reflects new technical knowledge, but it does not indicate whether this knowledge has a positive economic value. Only inventions that have been successfully introduced in the market can claim to be innovations as well. Whilst innovations and inventions are related, they are not identical. The distinction is that an innovation is a process that begins with an invention, proceeds with the development of the invention, and results in the introduction of a new product, process or service to the marketplace." (Audretsch, 2004, p. 175)

Another relevant aspect dealing with innovation and regulations is the relation of a company's size and innovation percentage. Larger companies primarily need a dedicated R&D team to have an average 3% rate in innovation, while around 50% of companies with less than 50 employees are innovative, disrupting markets and products, while not having a dedicated R&D team (Audretsch, 2004).



3.2. Operational factors

In this regard, a few aspects have been taken in consideration from larger corporations interested in working with user-driven and open innovation:

- Strategy versus operational: the core difference between strategic and operational initiatives deal with their areas of focus. While strategic initiatives focus on novel and emerging trends, technologies and paradigms towards radical market innovation, operational initiatives focus on improvement and incremental change towards higher profits and prolonging the service or product offering.
- Open versus closed model of collaboration: this model is highly dependent on the goals of the activity. In the closed model of collaboration, companies work internally and only with a specific set of partners, with which they might have non-disclosure agreements upfront, and it is seen as having less risks (Eschenbächer et al., 2010). The open model of collaboration allows companies to reach out to other groups and has different formats as seen in Table 6.

Recent research indicates that user-driven initiatives as those found in makerspaces are catalysts for innovation and collaboration, therefore there is a push for governments to support these types of initiatives towards both economic and social benefits through targeted policies (Halbinger, 2018).

Governments may find that investments in supporting user innovation via infrastructures like makerspaces may well pay off in economic benefits to society in the form of increases in the production of economically valuable innovations and a vehicle to overcome its under- diffusion (Halbinger, 2018, p. 2035)

| Mode of Collaboration | When it is appropriate |
|---|---|
| Elite circle: One company selects the participants, defines the problem, and chooses the solution. | You know the knowledge domain from which the best solution for your problem is likely to emerge from. Having the best experts is important and you have the capability to pick them. You can define the problem and evaluate the proposed solution. |
| Innovation mall: One company posts a problem, anyone can propose solutions, and the company chooses the solutions it likes best. | You need ideas from many parties and the best ideas may come from unexpected sources. The consequences of missing a better solution from an elite player are limited. |

Table 6: Guidelines for collaborations (Verganti and Pisano, 2008 in Eschenbächer et al., 2010)



| | Participating in the network is easy. The problem is small or, if large, can be broken in modular parts. You can evaluate many proposed solutions cheaply. |
|---|---|
| Innovation community: Anybody can propose problems, offer solutions, and decide which solutions to use. | You need ideas from many parties, and the best ideas may come from unexpected sources. Because you do not know all possible user requirements, you want to share the costs and risks of innovation with outsiders. Participation in the network is easy. The problem is small or, if large, can be broken into modular parts. You do not need to won intellectual property underlying the solution. |
| Consortium: Operates like a private club, with participants jointly selecting problem, deciding how to conduct work, and choosing solutions. | You know the knowledge domain from which the best solutions are likely to emerge. The problem is large and cannot be broken into modular parts. Having the best experts is important, and you have the capability to pick them. Contributors will not participate unless they share power The expertise of all participants is needed. You can share the result intellectual property with the other participants. |

3.3. Related initiatives and support actions

A key support action within the regulatory framework that might influence the field of collaborative production deals with the growth of science, technology, engineering and mathematics (STEM) in basic education. As primary and secondary education offers further opportunities in STEM across countries, a growth in the understanding and knowledge acquired might speed up the sharing process required to develop knowledge for engaging in local production. Furthermore, the social media spread in sharing DIY videos of various technologies and formats, as well as other existing (and upcoming) online sources also contribute to knowledge sharing and distribution (Morreale, 2014). In the example of YouTube, which has been described as a " 'top-down' platform for the distribution of popular culture and a 'bottom-up' platform for vernacular creativity" (Rosalen, 2019, p. 6), one can learn how to draw in 3D or how to use various machines and resources, acquiring specific skills that will facilitate the process to get their hands 'dirty' in the actual production of whichever has been designed. Table 7 presents some of the related and relevant support actions and initiatives that might impact collaborative production.



Table 7: Support actions & related initiatives

| Support action initiatives | Description | | |
|---|--|--|--|
| STEM | Country led initiatives to have STEM as part of ground education can have an impact in the growth of collaborative production in the future. | | |
| Hackathons | Research and industry led hackathons are one of the actions that contribute to spreading the value of collaborative production in wider contexts. They are also key to help navigate IP related regulations and how they will evolve to incorporate new market demands for co-designed products and solutions. | | |
| City or National led projects | As in the example of participatory city, local led actions indicate how projects can impact social and consequently economic development through creating awareness and spreading the knowledge regarding local resources. (http://www.participatorycity.org http://www.participatorycity.org/open-making-society) | | |
| International Project calls | EC calls supporting community led approaches and local manufacturing will prove effective towards new initiatives in this area. Currently, the project POP-MACHINA and REFLOW both indicate this trend. | | |
| International and National competitions | Competitions are another (open innovation) way of creating an interest and supporting community-led developments. | | |
| Training platforms | Training platforms are key to the maker community, where a range of resources, including lessons, examples and troubleshooting are provided facilitating the uptake of new technologies and supporting their following development (for a list of these resources, please see deliverable D2.4). | | |
| Blockchain, tokenisation and cryptocurrency | The creation of a decentralised market provides new ways of registering IP, value exchange and other future uses, disrupting current processes and demanding newer regulations to follow suit. | | |

Therefore, facilitating the access to knowledge and keeping a connection with educational outlets is a way to facilitate the access to knowledge and build up opportunities for creating future customer segments for both production and distribution.

For these initiatives to gain ground, regulatory frameworks will need to be reassessed to keep up with market demands. An example of user-driven actions that have disrupted the market in recent years is the concept of Blockchain, tokenization and the opportunities that lies in using this decentralised economy.

Together with the crowdfunding initiatives, these market developments present new challenges and opportunities concerning user-driven markets and productions, such as keeping up with on-going changes in the markets, price competitiveness, cultural aspects that might impact the uptake of certain services in detriment of others, etc.

4. User-driven manufacturing technologies

There are several technologies, which are used across existing computer and mobile operating systems (IOS, Android, UNIX, Windows, etc.) and that offer the requirements to promote and develop a range of products across several machines and digital outputs.

Regarding 3D, there is a clear paradigm shift in how digital fabrication has impacted product development. Digital fabrication has gained a variety of shapes and purposes, both additive, in the case of 3D printing, and subtractive, in the case of CNC and laser cutters. These artefacts have shown a vast array of opportunities in more traditional fields and regarding user-driven customisation, with 3D printed houses (*3D Printing for Construction: The First Family to Move in a 3D Printed House*, n.d.) as one example of how these technologies can radically transform the field.

4.1. Review of user-driven manufacturing technologies

In this section, a selection of technologies in the market and in which contexts they are mostly used is presented. Many of these technologies are currently used in makerspaces and fab labs, while others still have the novelty aspect, meaning that even though they might be used, they are not necessarily widely exploited for manufacturing or production purposes, such as virtual reality (VR) presented in Table 8.

| Name | Status | Use |
|---|---------|--|
| VR headset Oculus Quest 2 | Current | Current evaluated as the best VR headset in the market, used for gaming and a few other applications |
| VR headset Oculus Rift S | Current | Used mostly for gaming in windows-based computers |
| VR headset PlayStation VR | Current | Used mostly for gaming |
| Fusion360 | Current | Design and develop objects for either CNC or 3D printing |
| Microcontrollers: ESP32/ESP8266, Arduino, Raspberry Pi Arduino Nano/Uno | Current | Used for IoT / prototyping |
| Soldering Stations/Oscilloscopes | Current | Used for prototyping/ manufacturing/ repair Jobs |
| FDM 3D Printer | Current | Used for modelling |
| Engraving and Drilling tools | Current | Used for crafting, prototyping/ small batch productions |
| FDM Printers | Current | Used for prototyping |
| Laser Engraver/Cutter | Current | Used for prototyping and doing small batch of products |

Table 8: Technologies currently used



| Name | Status | Use |
|---|---------|---|
| CNC-Router | Current | Used for prototyping and small batch of products |
| Airtable | Current | Used for idea tracking, visualisation |
| Sewing machines | Current | Used for prototyping/ repair jobs/ design/ upcycling clothes |
| CAD/CAM/FEA software | Current | Design, simulation and manufacturing |
| Illustrator | Current | Used for designing illustrations and patterns that can be laser cut or engraved |
| CNC machining (5-axis milling/hybrid, turning, WEDM) | Current | Used for production |
| Laser cutting/marking (for metal and non-metal materials) | Current | Used for production |
| SLM 3D printers | Current | Used for production |
| MJF and SLA 3D printer | Current | Used for production |
| CMM, 3D scanner, computed tomography | Current | Used for inspection and reverse engineering |
| Mechanical test bench | Current | Used for testing |
| Vibration test chamber with temperature control | Current | Used for Testing |
| HPC cluster, AI, Deep Learning, VM | Current | Used for computing |
| Gitlab | Current | Used for co-development of tracking for source code |
| Electronic dev&test equipment (oscilloscopes, multimeters, spectrum analyser, NX5, emscan, oven&pick-and-place, etc) | Current | Used for electronics prototyping, testing and pre- compliance analysis |
| Rhino 6 (with Grasshopper) | Current | Used for generative design |
| Solid Edge | Current | Used for CAD SW (additive manufacturing) |
| AWS | Current | Used for integration of own SW tools |
| 3D Laser Scanner BLK360 | Current | Used for Point Cloud for fabric model |
| Laser Cutter & 3D Drucker Ultimaker | Current | Used for prototyping |

4.1.1. Cryptocurrencies

Another aspect that has disrupted the user-driven marketplace regarding legislations and operational factors that impact user-driven initiatives is the growth of cryptocurrencies (Schönhals et al., 2018). As of April 17th 2021, there were listed 5884 cryptocurrencies on the market

(*https://www.coinlore.com/all_coins*). Cryptocurrency is a decentralized digital money, based on Blockchain technology, the most known currencies being Bitcoin and Ethereum.

These currencies have been accepted by some companies and, more recently, even banks. As of April 2021, Bitcoin is the most widespread cryptocurrency, with over 160 companies accepting it as a BMW, payment, such as Microsoft, Wikipedia, ATT, ETSY to name а few (https://paybis.com/blog/companies-that-accept-bitcoin/). While banks and states have been a bit more conservative with cryptocurrencies, a few large ones have embraced the technology, such as PayPal and Barclays.

The impact of cryptocurrencies in the user-driven and, somewhat, controlled market can be felt with the fast race which illustrates the new 'digital rush'. (Graafsma, n.d.; *The Cryptocurrency Billionaires Of 2021's Digital Gold Rush* | *Forbes - Forbes Africa*, n.d.).

In Table 9 we present the top five cryptocurrencies as of April 2021.

| Name | Description |
|-----------------------|---|
| 1. Bitcoin (BTC) | Created in 2008, Bitcoin was the first ever cryptocurrency |
| 2. Ethereum (Ether) | Created in 2015 by Vitalik Buterin, Ethereum is a Blockchain-based platform for developing decentralized apps and smart contracts |
| 3. Ripple (XRP) | Founded in 2012 and it focus on making international transactions fast and cheap. |
| 4. Bitcoin Cash (BCH) | Forked from Bitcoin in 2016 focusing on scalability and transaction fees |
| 5. EOS | Founded in 2017, EOS is building a platform for developers to build decentralized applications and smart contracts. |

Table 9: Top 5 cryptocurrencies in the market as of April 2021¹¹

4.1.2. Non-fungible Token (NFT)

When describing legislations and upcoming technologies in 2021, it is important to address the current growth of non-fungible token NFTs. NFTs are a "certificate of authenticity for an object, real or virtual. The unique digital file is stored on a Blockchain network, with any changes in ownership verified by a worldwide network and logged in public. That means that the chain of custody is marked in the file itself permanently, and it's practically impossible to swap in a fake." (Dean, 2021)

NFT has been picked up by artists and various other fields. It is expected that it will also be used for other types of digital products, such as designs and drawings created for digital fabrication.

In order to engage with NFTs, one needs to know what to mint and based on that decide how to trade it. Trading NFTs happens in a digital marketplace where cryptocurrencies can be traded for an NFT. The largest peer-to-peer NFT trading marketplace is Open Sea (Finzer, 2020). Other marketplaces such as Superrare (*https://www.superrare.co/*) require an approval before items are to be listed. Also, there are others that are invite only, such as Foundation (*https://foundation.app/*).

¹¹ https://www.coinbase.com/



4.2. Upcoming Technologies

Among applications that support the process of user-driven manufacturing are those offering 3D scans, which facilitate the process from physical to digital output to be reproduced, modified, and developed.

Regarding VR, the growth in development and acceptance of headsets is key towards a broaden use of this technology across the wider market.

Table 10 provides an overview of 3D scanning applications that might facilitate collaborative production in various forms.

| Name | Link | Status | Purpose |
|----------|---|---------|---|
| Trnio | http://www.trnio.com/ | Current | Used for scanning objects in real life and easily replicate them in 3D printers |
| Scann3d | http://scann3d.smartm obilevision.com/ | Current | Used for scanning objects in real life and easily replicate them in 3D printers |
| RestAR | https://www.rest- ar.com/ | Current | Scanning application used for converting video to 3D and AR visualizations: |
| itSeez3D | https://itseez3d.com/ | Current | Used for scanning objects in real life and easily replicate them in 3D printers |
| Qlone | https://www.qlone.pro/ | Current | Used for scanning objects in real life and easily replicate them in 3D printers |
| Bevel | https://bevel3d.net/ | Current | Used for scanning objects in real life and easily replicate them in 3D printers |

Table 10: 3D scanning applications to aid manufacturing

Table 11 provides an overview of current and upcoming technologies that aid digital fabrication and production.

Table 11: Current and upcoming technologies to aid manufacturing

| Name | Status | Description |
|--|--------------------|--|
| Industry 4.0 test and production equipment (robots, cobots, automates, sensors, vision systems, adaptive prehensors, RFID, Augmented and mixed reality equipment, | Current & upcoming | Some of this 'ready to play' equipment is used to build process demonstrators or proof of concept (PoC). While these are growing in the market, they are currently not yet widespread for local production and manufacturing. |
| Autodesk (Fusion 360, Recap, EAGLE, Grasshopper) | Current & upcoming | Used for generative design, 3D scanning, and circuit boards – these various software keep updating and evolving together with market needs. While parametric design is widely used, generative design is slowly gaining more ground as a potential tool within manufacturing. |



| Name | Status | Description |
|--------------------------------------|-----------------------|--|
| Google AR core | Current & Upcoming | A set of tools for creating AR content, cross- platform. https://arvr.google.com/arcore/ |
| Overly | Current & Upcoming | Easy to use application for creating AR content – AR markers and video to overlap. https://overlyapp.com/ |
| Wikitude | Current & Upcoming | A set of developers' tools used for creating AR content. <i>https://www.wikitude.com/</i> |
| AR Media | Current & Upcoming | A set of tools for creating mixed reality content. https://www.inglobetechnologies.com/ar-media |
| ARToolkit | Current & Upcoming | A software library for creating AR content. http://www.hitl.washington.edu/artoolkit/ |
| KUDAN | Current & Upcoming | Application used for creating AR content, using artificial perception technologies based on SLAM. https://www.kudan.io/ |
| ARKit | Current & Upcoming | IOS based application for creating AR content. https://developer.apple.com/augmented-reality/ |
| Vuforia | Current & Upcoming | Scalable enterprise AR platform used for creating AR content. https://www.ptc.com/en/products/vuforia |
| EasyAR | Current & Upcoming | Standalone SDK, used for AR allowing for designing features within Unity software. <i>https://www.easyar.com/</i> |
| Superviz | Current & Upcoming | Platform for immersive video conferences and presentations within 360° environments. Used for AR/VR, meetings and production. <i>https://www.superviz.com/</i> |
| VR Gloves | Upcoming | Haptics enhanced gloves, used for various types of VR and robotics uses. <i>https://haptx.com/</i> |
| 8K VR HEADSET (Pimax VR) | Upcoming | Powerful eye tracking and full positioning tracking for a more realistic experience. <i>https://pimaxvr.com/</i> |
| VR Motion Chairs (Fazetech, VRGO) | Upcoming | Chairs that create a more immersive experience with users when paired the VR. http://vrborg.com/review/best-vr-motion-chairs |
| Omni-Directional Treadmills | Upcoming | A treadmill that can point you in any direction. https://www.roadtovr.com/ or CyberithVirtualizer |



5. Final considerations and key recommendations for iPRODUCE

When assessing user-driven trends and practices, a number of aspects are of relevance for iPRODUCE. As a start, one can discuss how the iPRODUCE platform can best support entrepreneurial actions and facilitate the growth of collaborative user-driven production.

The market research carried out for this report gives an overview of existing user-driven manufacturing and related services, providing a comprehensive picture of existing and upcoming services, and a baseline for the ambition and goals of the iPRODUCE platform.

In the following we present some considerations and key recommendations that highlight the market needs for strategic aspects, which might impact the iPRODUCE platform, such as:

- Matchmaking: platforms such as those listed under Table 4: Market Trends supporting current practices can guide the baseline of what needs to be further developed; not only the services to be provided, but also regarding identity, user interaction and experience.
- Makers have a good network among other makers as well as good knowledge of common platforms; however, there is a need to expand these networks to other stakeholders towards expanding market opportunities.
- Tokenisation and IPR: Through the market trends regarding value exchange, it has become clear that tokenisation is an opportunity and as an upcoming platform, iPRODUCE should consider ways to accommodate this type of transaction. For example, both Ethereum and EOS are equipped with smart contract capabilities. Furthermore, the recent buzz regarding NFT should not be dismissed, as an opportunity within the platform.
- Defining how the platform will be managed and maintained is key towards creating an overview and defining future strategies for marketing and communication, as well as quality control.
- Marketplace: The market research also indicated that an accessible marketplace for 'ready to be built' designs is also upcoming. The iPRODUCE platform should facilitate the commercialization of such designs in a productive and 'easy to use' manner.
- Fundraising platforms can help as open innovation platforms, where ideas can receive feedback and even a proof of concept before launching the actual production of a product.
- The iPRODUCE platform can facilitate the production from a CE perspective, offering information regarding materials passports and certificates.
- Technologies: To keep its relevance in the market, the platform (and the service providers) need to follow market trends and try (as much as possible) to offer solutions in line with the market demand.



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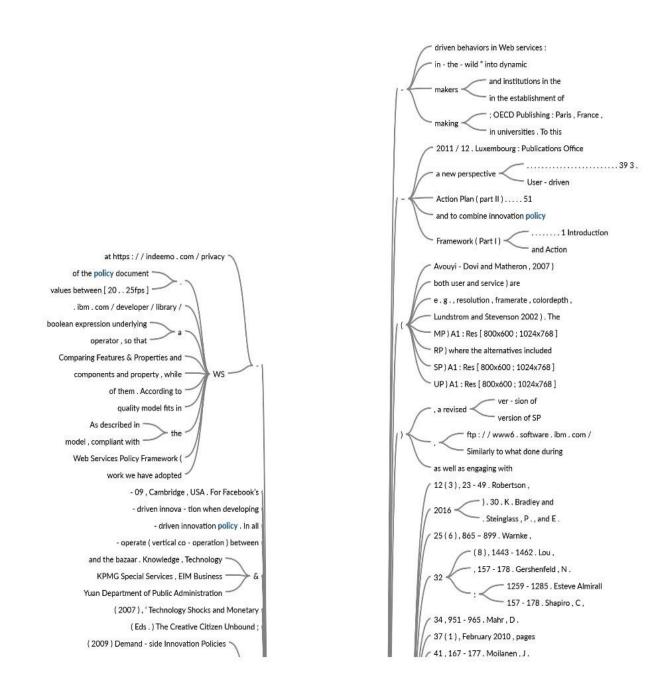
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7. Appendix

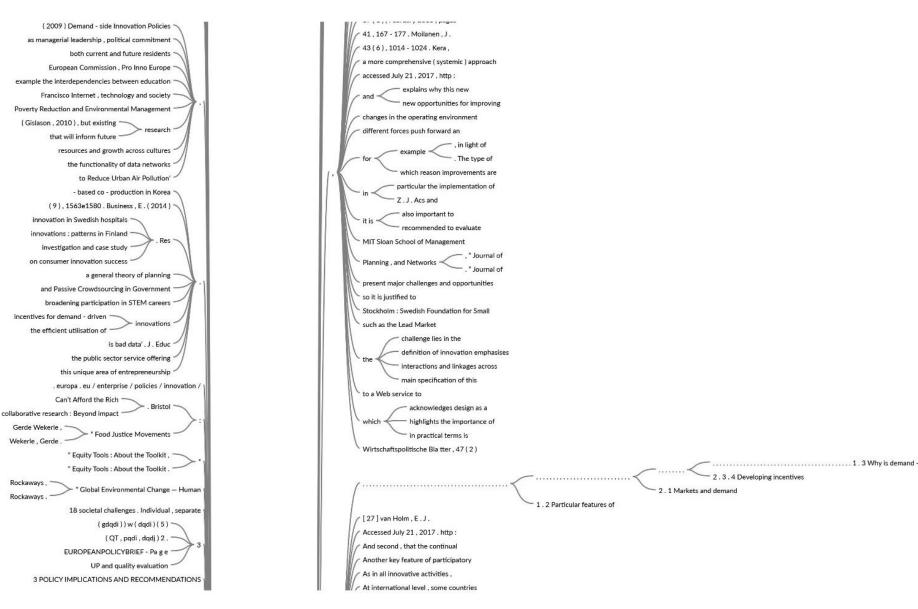
7.1. Appendix 1: Research text query example – policy

Text Search Query - Results Preview

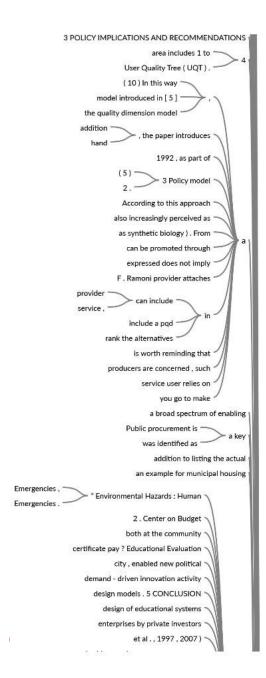


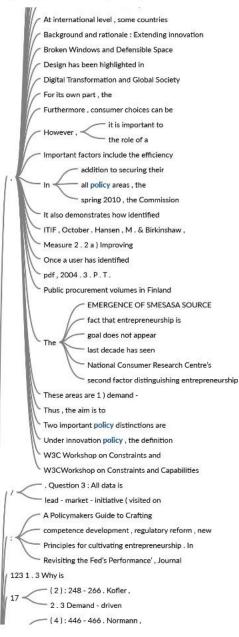


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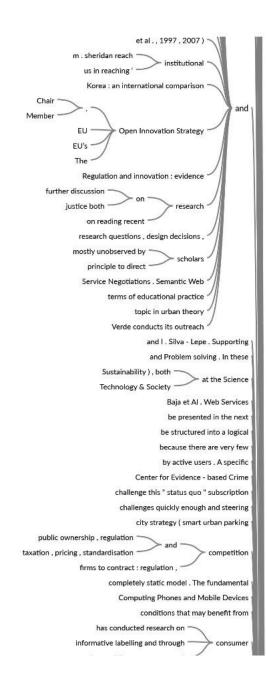


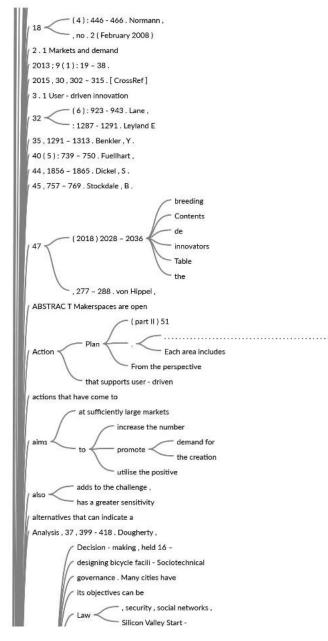


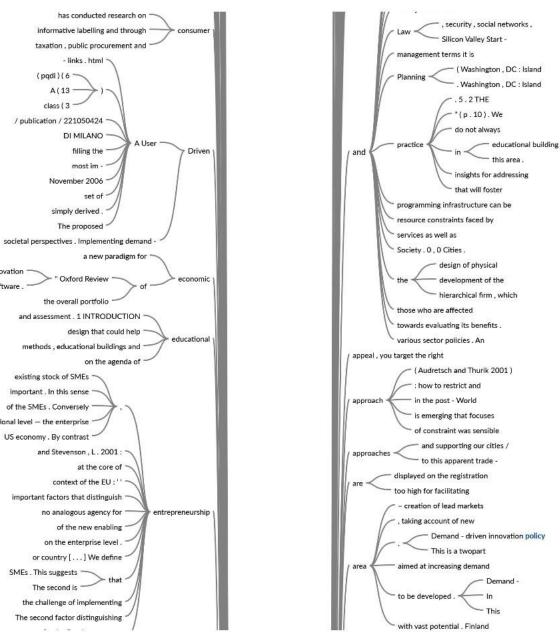
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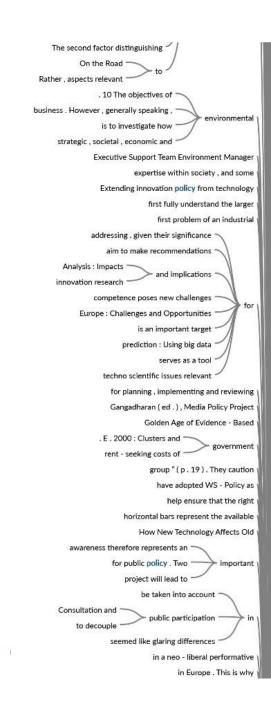
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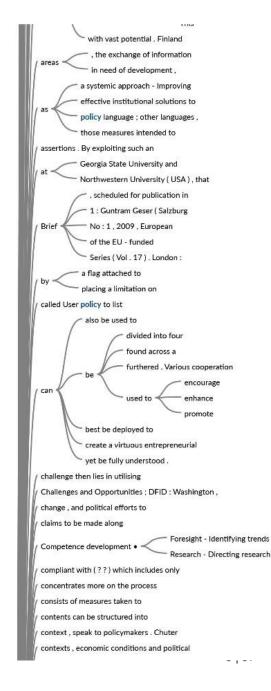
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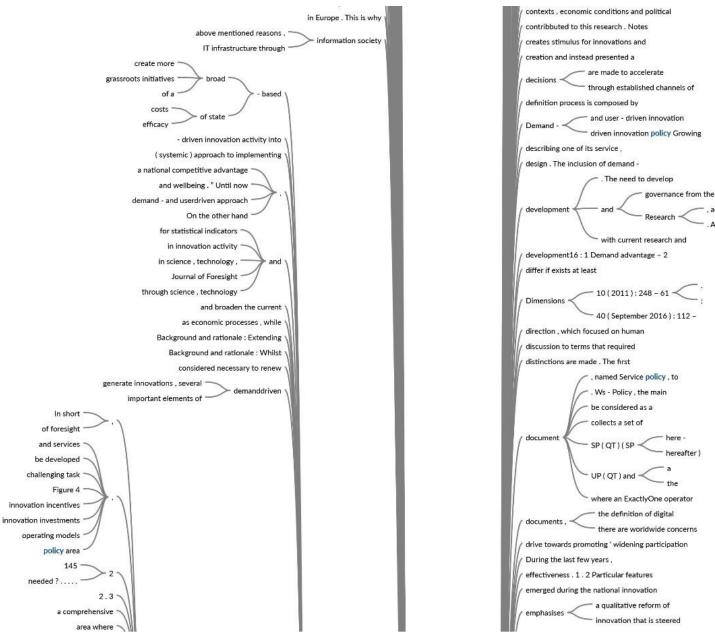




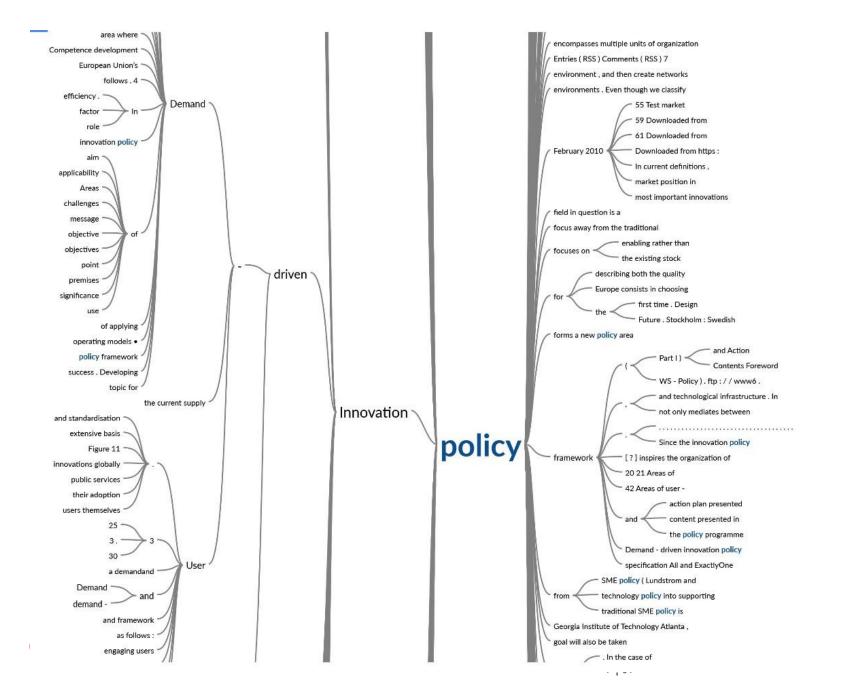
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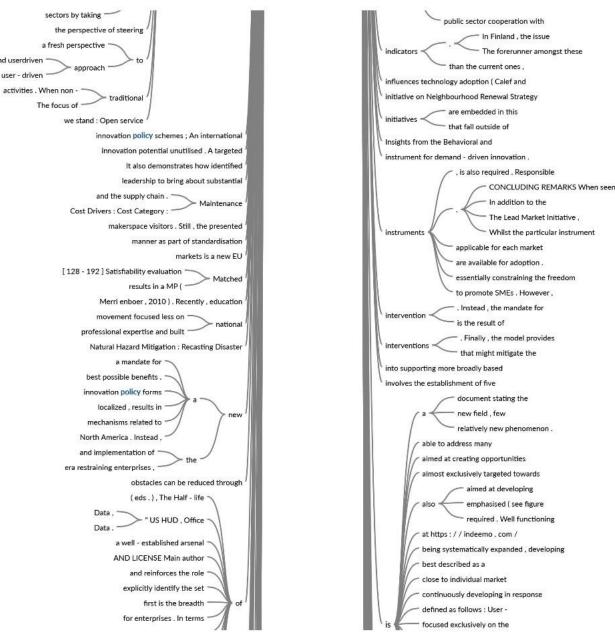


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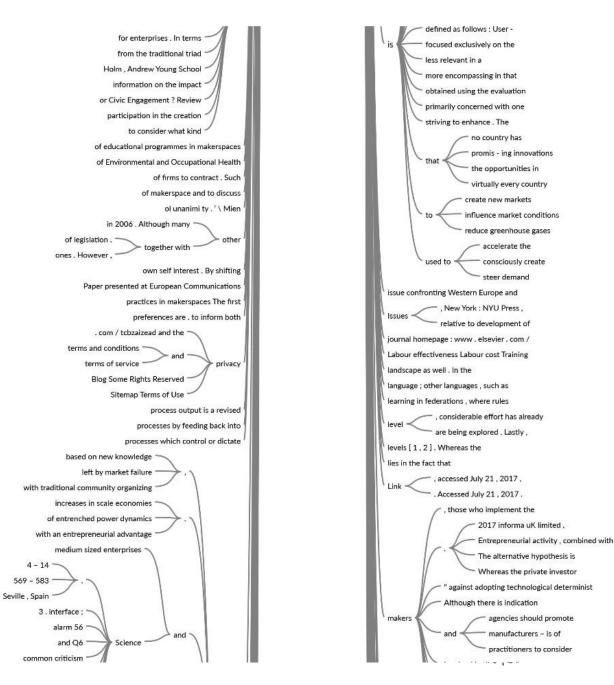
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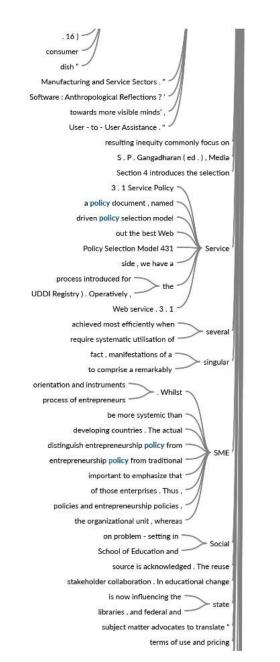
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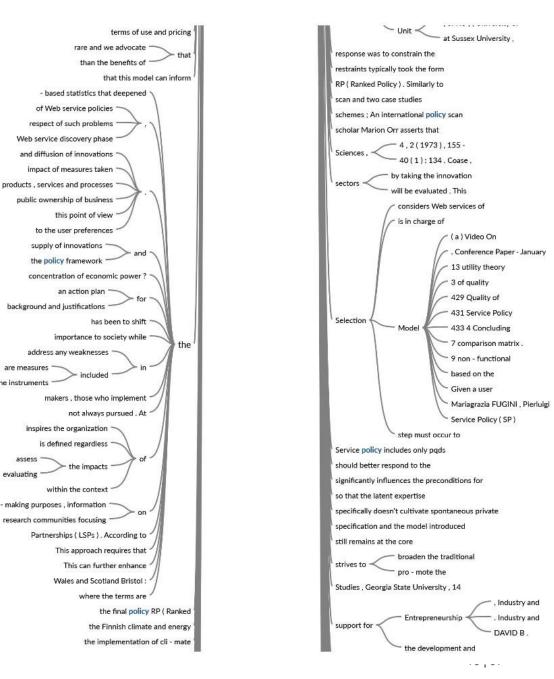
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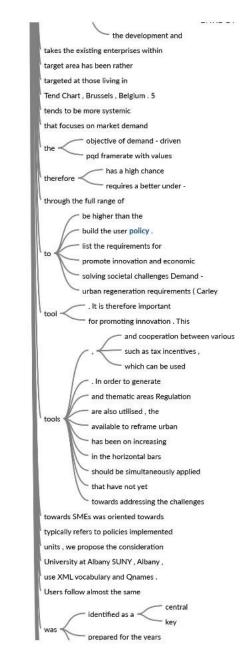
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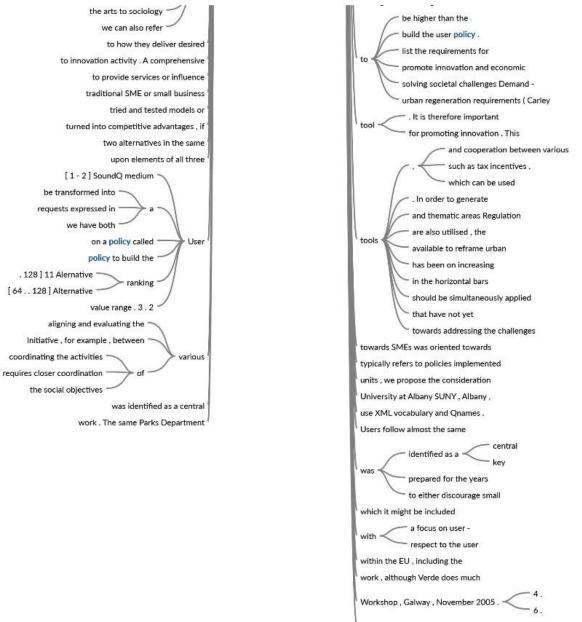
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